

Combination Technician

About MT Networks

MT Networks is a locally owned Internet Service Provider serving Madison, Burlington, and communities across Coffey County, KS. We deliver reliable fiber, Wi-Fi, fixed wireless broadband, and local telephone services to homes and businesses. As a locally owned, community-focused company, our mission is to connect people to what matters most - with friendly service, dependable technology, and a personal touch.

Position Overview

The Combination Technician plays a critical role in delivering and supporting MT Networks' services. This position is responsible for installing, maintaining, and troubleshooting a variety of broadband and telephone systems. Because technicians are often the face of MT Networks, strong communication skills, professionalism, and problem-solving ability are essential.

Key Responsibilities

- Install, maintain, and repair fiber optic, Wi-Fi, fixed wireless broadband, and local telephone services.
- Respond to customer service calls, troubleshoot connectivity issues, and ensure timely resolution.
- Perform cable locates, service upgrades, and other field projects as assigned.
- Educate customers on the use of installed services and equipment.
- Provide professional, courteous service and maintain positive customer relationships.
- Complete accurate records of work performed, including service tickets and project notes.
- Adhere to safety procedures, industry standards, and company policies.
- Represent MT Networks with integrity as a primary point of customer contact.
- Candidate must be available for the on-call rotation.

Qualifications

- Prior experience in telecommunications, broadband, or related technical fields is preferred, but we are also willing to train motivated candidates.
- Strong technical aptitude and ability to learn new systems and technologies.

- Excellent **communication and customer service skills**.
- Problem-solving mindset with attention to detail.
- Ability to work independently and as part of a team.
- Valid driver's license with reliable transportation.
- Ability to lift 50 lbs., climb ladders, and work in varied indoor/outdoor conditions.

Why Join MT Networks?

- Competitive compensation and benefits package.
- Hands-on technical training and career development opportunities.
- Work in a supportive, community-based environment.

What We Offer

MT Networks is more than just a place to work; it's a place to build a career. We offer a competitive salary, a comprehensive benefits package including health insurance, paid time off, and a retirement savings plan. We believe in investing in our employees' growth and providing opportunities for professional development and training. Join a team that values innovation, collaboration, and a commitment to serving our community.

How to Apply

If you're looking for a challenging and rewarding opportunity, we encourage you to apply. Please submit your resume and a cover letter detailing your relevant experience and why you believe you'd be a great fit for the MT Networks team.

Email: hr@mtnetworks.com

Madison office: 117 N 3rd Street, Madison KS 66860. Office hours 8am-5pm, M-F

Burlington office: 814 N 4th Street, Burlington KS 66839. Office hours 8am-5pm, M-F

MT Networks is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.